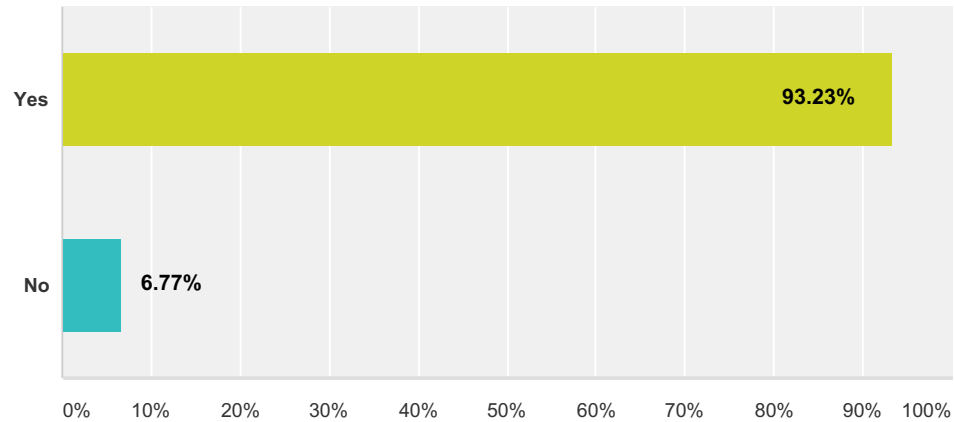


2015/16 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 133 Skipped: 0



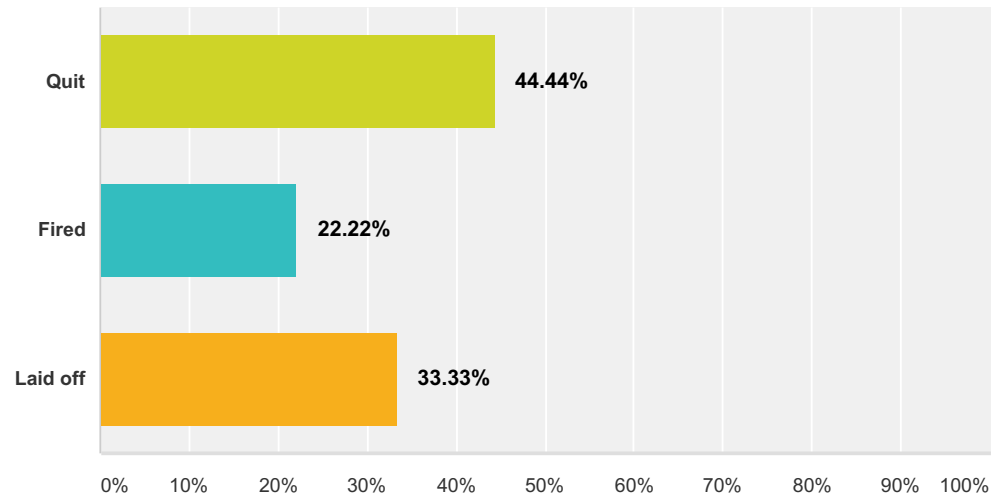
Answer Choices	Responses	
Yes (1)	93.23%	124
No (2)	6.77%	9
Total		133

Basic Statistics				
Minimum 1.00	Maximum 2.00	Median 1.00	Mean 1.07	Standard Deviation 0.25

#	If yes, where?	Date
	There are no responses.	

Q2 If not, did you quit, were you fired or laid off?

Answered: 9 Skipped: 124



Answer Choices	Responses
Quit	44.44% 4
Fired	22.22% 2
Laid off	33.33% 3
Total	9

2015/16 VR Client Satisfaction Survey

Q3 What is the name of your employer?

Answered: 124 Skipped: 9

#	Responses	Date
1	Nelnet	3/29/2016 3:45 PM
2	Lincoln City Library	3/28/2016 11:40 AM
3	Conerstone Christian Church	3/24/2016 11:16 AM
4	Walmart	3/24/2016 8:56 AM
5	NEBCO	3/21/2016 11:32 AM
6	Nebraska Department of Corrections SOS	3/21/2016 10:43 AM
7	Azcrafft Aviation	3/17/2016 11:02 AM
8	HyVee	3/16/2016 12:57 PM
9	Smith Feeder Pigs	2/29/2016 10:50 AM
10	Walmart	2/25/2016 10:18 AM
11	HyVee	2/23/2016 9:27 AM
12	Werner Enterprise	2/22/2016 4:03 PM
13	Culver's	2/22/2016 12:15 PM
14	Russ' Market	2/16/2016 10:35 AM
15	Bag O Grass	2/15/2016 3:17 PM
16	Parker's Smokehouse	2/15/2016 1:51 PM
17	State Department of Corrections	2/9/2016 2:44 PM
18	Walmart	2/8/2016 10:56 AM
19	Kawasaki	2/3/2016 3:39 PM
20	Molex, Inc.	2/3/2016 2:54 PM
21	Walmart	2/3/2016 2:32 PM
22	Walmart	2/3/2016 12:11 PM
23	Capitol City Roofing	2/1/2016 2:40 PM
24	Lincoln Public Schools	1/26/2016 10:37 AM

2015/16 VR Client Satisfaction Survey

25	Husker Brokerage	1/26/2016 9:07 AM
26	Legal Shield, Inc.	1/25/2016 1:27 PM
27	A-Animal Clinic	1/25/2016 1:00 PM
28	Goodwill	1/25/2016 11:18 AM
29	Seward Hospital	1/25/2016 10:50 AM
30	Fiserv	1/21/2016 10:50 AM
31	Sigma Group LLC	1/21/2016 9:16 AM
32	Aerotek - Yankee Hill Brick	1/19/2016 12:29 PM
33	Aging Partners	1/19/2016 10:42 AM
34	The Home Depot	1/18/2016 3:14 PM
35	Universal Cold Storage	1/18/2016 2:56 PM
36	Capital Humane Society	1/18/2016 1:11 PM
37	St. Elizabeth's	1/11/2016 9:06 AM
38	Dempster's	1/6/2016 1:23 PM
39	Nebraska Outdoor Living Center	1/5/2016 11:21 AM
40	Orchard Park	1/5/2016 11:16 AM
41	Walmart	1/5/2016 10:53 AM
42	NeoGen	1/4/2016 3:54 PM
43	Laird Technologies	1/4/2016 1:35 PM
44	Prairie Pines Lodge	1/4/2016 1:13 PM
45	Pizza Hut	1/4/2016 11:25 AM
46	Home Warranty of America	1/4/2016 11:00 AM
47	JoAnn Fabric and Paper Tiger Shredding Company	12/30/2015 4:20 PM
48	Goodwill	12/30/2015 1:23 PM
49	Salvation Army	12/30/2015 9:48 AM
50	Sweep Away Cleaning, Paramount Linen and Uniforms	12/29/2015 11:21 AM
51	Self employed doing side jobs	12/29/2015 10:40 AM
52	Runza	12/22/2015 2:31 PM
53	Crossmark	12/22/2015 1:45 PM

2015/16 VR Client Satisfaction Survey

54	Health & Human Services	12/22/2015 8:33 AM
55	Buffalo Wild Wings	12/21/2015 1:55 PM
56	Bridges to HOPE	12/21/2015 12:29 PM
57	State of Nebraska	12/21/2015 11:49 AM
58	Falls City Middle School	12/18/2015 2:25 PM
59	University of Nebraska	12/17/2015 9:50 AM
60	Cedars Lincoln Public Schools	12/17/2015 9:01 AM
61	UNL	12/16/2015 10:57 AM
62	Samari Sam's	12/16/2015 10:42 AM
63	FBG	12/16/2015 10:16 AM
64	Lincoln Public Schools	12/16/2015 10:13 AM
65	Custom Automotive	12/15/2015 2:48 PM
66	Madison County Juvenile Detention Center	12/15/2015 2:26 PM
67	Self employed - Sound Engineering Tech.	12/15/2015 12:45 PM
68	The Country Store and Floor Care Store	12/15/2015 11:47 AM
69	State of NE HHSS	12/15/2015 11:01 AM
70	Walgreens	12/15/2015 10:48 AM
71	Valentino's	12/15/2015 9:44 AM
72	Beatrice Ford, and the Sanitation Dept.	12/15/2015 9:33 AM
73	Developmental Behavioral Outcomes and Ed.	12/15/2015 9:33 AM
74	F.B.G Cleaning	12/11/2015 3:01 PM
75	Aspen Dental	12/11/2015 2:33 PM
76	Sam's Club	12/11/2015 11:05 AM
77	She works for her daughter, and she also works part-time at CJ Banks	12/11/2015 10:33 AM
78	Peru State College	12/11/2015 10:07 AM
79	Mitchell's Family Restaurant	12/10/2015 2:08 PM
80	Big Daddy's Pizza	12/10/2015 9:15 AM
81	Walmart	12/7/2015 8:47 AM
82	Experience Works	12/3/2015 2:07 PM

2015/16 VR Client Satisfaction Survey

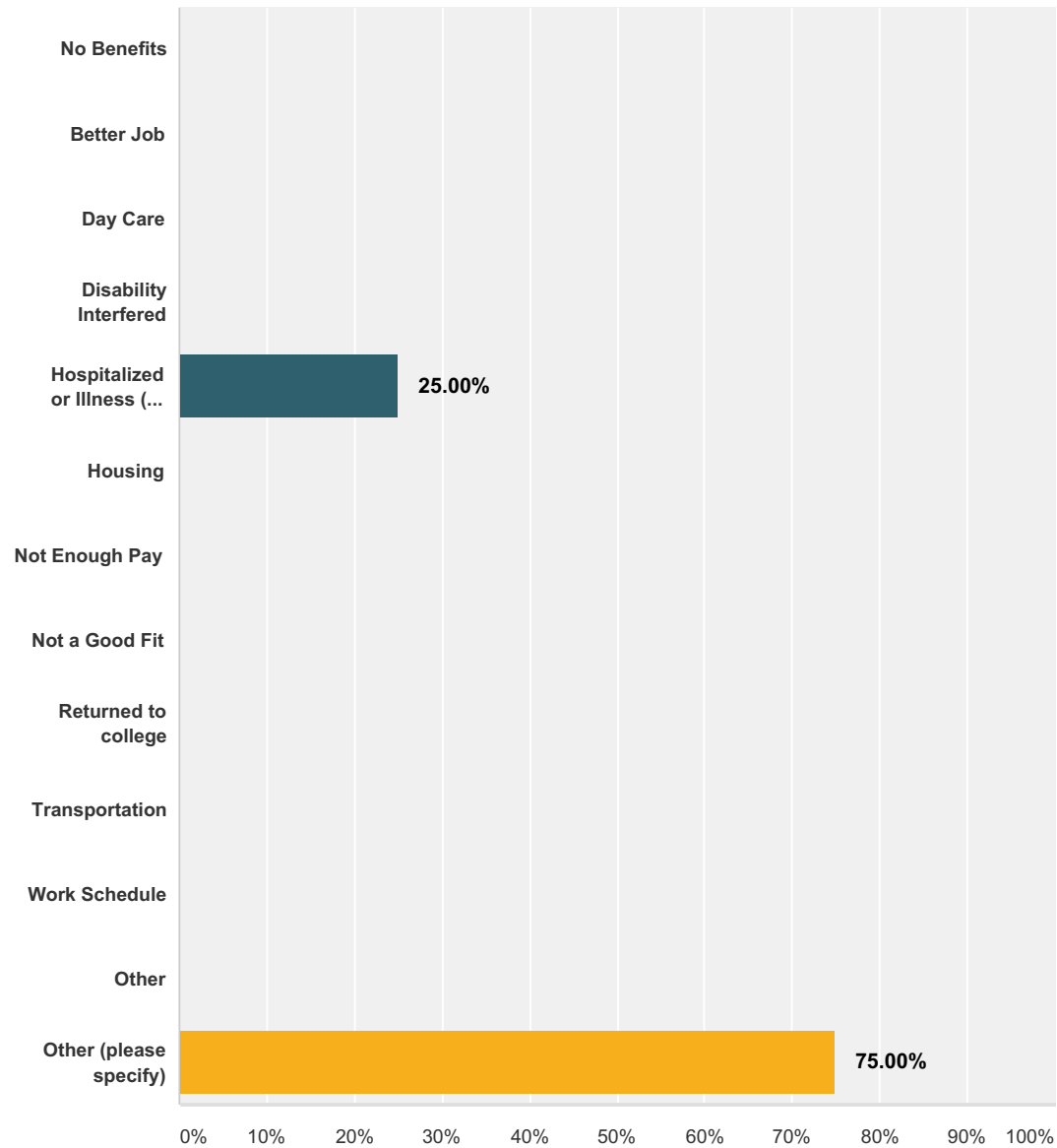
83	Husker Concrete	12/3/2015 1:58 PM
84	Action Plumbing & Heating	12/3/2015 10:59 AM
85	Robinette Farms	12/3/2015 9:15 AM
86	Home Advisor	12/3/2015 8:48 AM
87	Air Wisconsin	12/2/2015 2:03 PM
88	Walmart	12/2/2015 8:52 AM
89	Dell	12/2/2015 8:38 AM
90	NebCo	12/1/2015 12:44 PM
91	Russ's	12/1/2015 10:37 AM
92	Lester Electric	12/1/2015 10:25 AM
93	State of Nebraska - DDS	11/24/2015 11:05 AM
94	Nebraska Children and Families	11/23/2015 4:02 PM
95	Country Inn & Suites	11/20/2015 11:24 AM
96	Midwest Covenant Home	11/19/2015 12:43 PM
97	Lincoln Public Schools	11/17/2015 12:01 PM
98	Lazlo's	11/17/2015 11:15 AM
99	Developmental Services of Nebraska	11/17/2015 11:00 AM
100	McDonald's restaurant	11/10/2015 11:22 AM
101	Opex	11/10/2015 11:10 AM
102	Valentino's	11/10/2015 10:44 AM
103	McDonald's	11/10/2015 10:40 AM
104	Bryan Medical	11/9/2015 11:31 AM
105	BMS	11/9/2015 11:08 AM
106	Neighborworks	11/9/2015 10:50 AM
107	Sunrise Country Manor	11/2/2015 1:21 PM
108	Lincoln Laminating	10/30/2015 12:39 PM
109	People's City Mission	10/28/2015 1:06 PM
110	State of Nebraska	10/27/2015 11:04 AM
111	Cabella's	10/23/2015 11:12 AM

2015/16 VR Client Satisfaction Survey

112	Urology PC	10/21/2015 4:25 PM
113	Dell Perot Systems	10/21/2015 4:10 PM
114	Sam's	10/15/2015 11:41 AM
115	Russ's Market	10/14/2015 11:36 AM
116	Voss Lighting	10/12/2015 9:20 AM
117	Walmart	10/9/2015 11:37 AM
118	Sprenger Midwest	10/8/2015 10:50 AM
119	St. Monica's	10/8/2015 10:27 AM
120	Veteran's Administration	10/7/2015 3:03 PM
121	Old Chicago	10/7/2015 1:28 PM
122	Walmart	10/7/2015 1:16 PM
123	Pegler Sysco	10/6/2015 2:59 PM
124	Family Dollar	10/1/2015 1:45 PM

Q4 Can you tell me why you (quit)?

Answered: 4 Skipped: 129



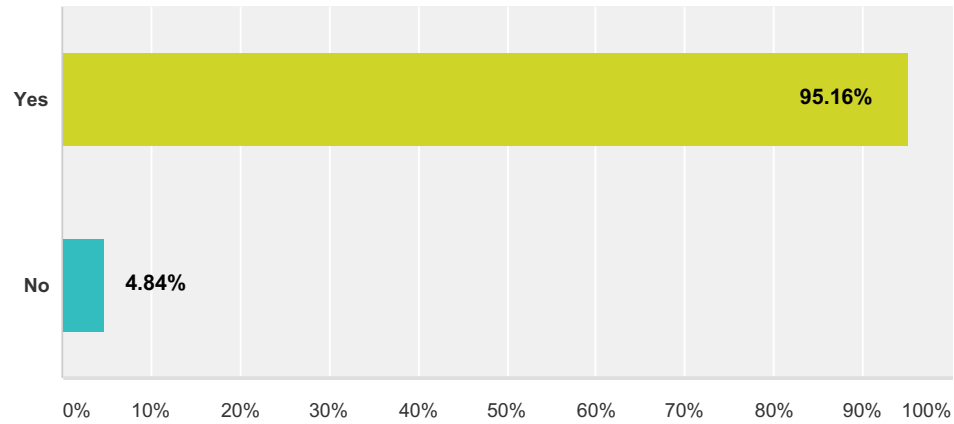
2015/16 VR Client Satisfaction Survey

Answer Choices	Responses
No Benefits	0.00% 0
Better Job	0.00% 0
Day Care	0.00% 0
Disability Interfered	0.00% 0
Hospitalized or Illness (Not disability related)	25.00% 1
Housing	0.00% 0
Not Enough Pay	0.00% 0
Not a Good Fit	0.00% 0
Returned to college	0.00% 0
Transportation	0.00% 0
Work Schedule	0.00% 0
Other	0.00% 0
Other (please specify)	75.00% 3
Total	4

#	Other (please specify)	Date
1	Physical issues - is applying for disability	3/8/2016 10:41 AM
2	She retired	2/22/2016 3:26 PM
3	She got married and moved to Washington state	10/23/2015 11:27 AM

Q5 Does your job meet your current needs?

Answered: 124 Skipped: 9

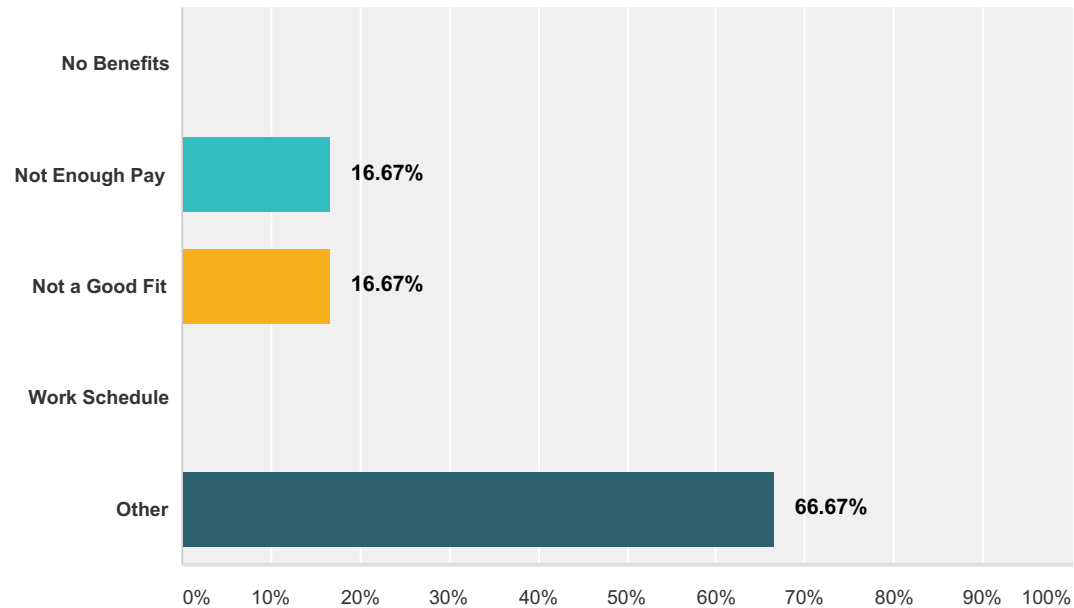


Answer Choices	Responses	
Yes	95.16%	118
No	4.84%	6
Total		124

2015/16 VR Client Satisfaction Survey

Q6 If no, what needs are not being met by your job?

Answered: 6 Skipped: 127



Answer Choices	Responses
No Benefits	0.00% 0
Not Enough Pay	16.67% 1
Not a Good Fit	16.67% 1
Work Schedule	0.00% 0
Other	66.67% 4
Total	6

#	Specify Other Reason	Date
	There are no responses.	

**Q7 Please specify the need not being met
that was not listed.**

Answered: 4 Skipped: 129

#	Responses	Date
1	Not enough hours but am thankful for employment	1/25/2016 11:18 AM
2	"I need a full-time job"	1/18/2016 3:15 PM
3	She's not getting work hours.	12/15/2015 9:34 AM
4	She will need more hours but right now is addressing the bladder cancer which she was diagnosed with in August.	11/17/2015 12:01 PM

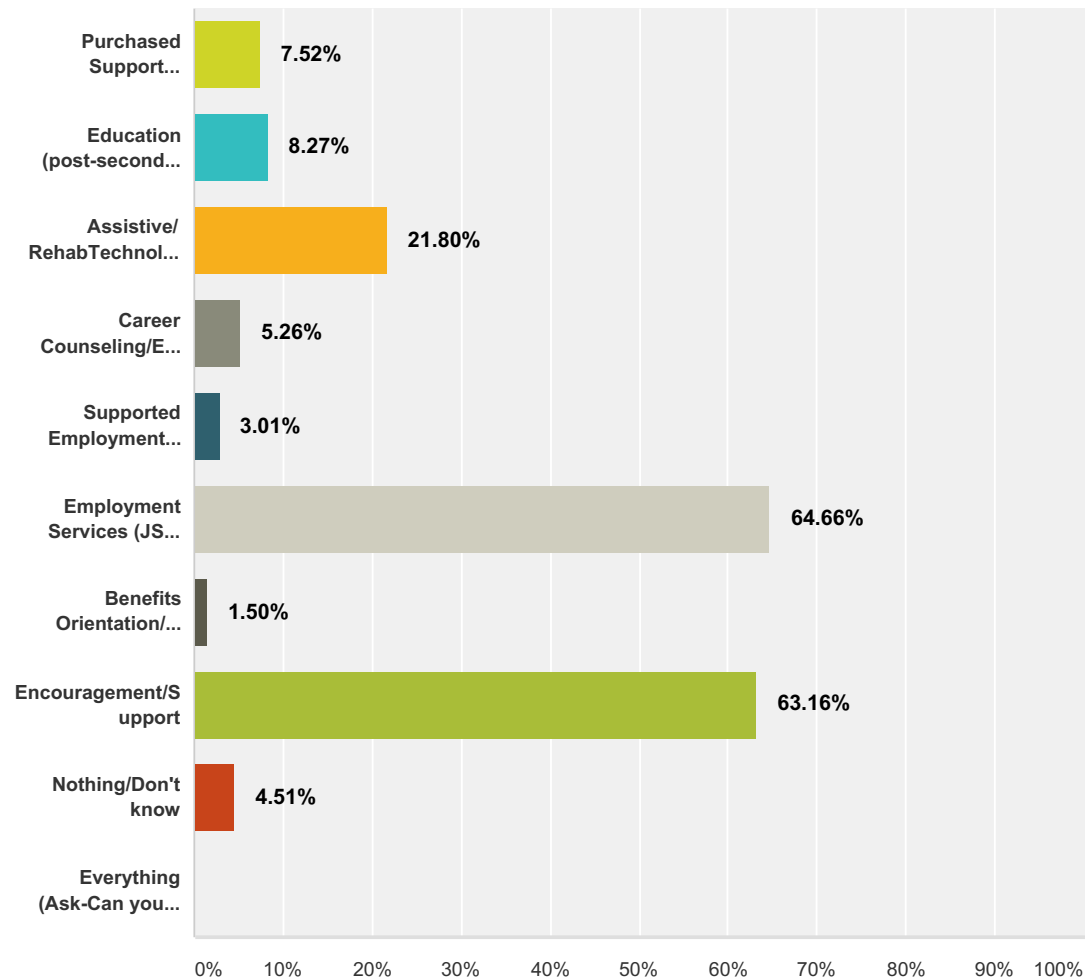
Q8 What was your hourly wage and how many hours were you working per week?

Answered: 1 Skipped: 132

#	Responses	Date
1	\$12.34 40 hours a week	10/21/2015 4:11 PM

Q9 What did Nebraska VR provide that was most helpful to you? Mark the categories the client indicated were the most helpful.

Answered: 133 Skipped: 0



Answer Choices	Responses
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2015/16 VR Client Satisfaction Survey

Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	7.52%	10
Education (post-secondary training)	8.27%	11
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	21.80%	29
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	5.26%	7
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	3.01%	4
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	64.66%	86
Benefits Orientation/Benefits Analysis	1.50%	2
Encouragement/Support	63.16%	84
Nothing/Don't know	4.51%	6
Everything (Ask-Can you be more specific?)	0.00%	0
Total Respondents: 133		

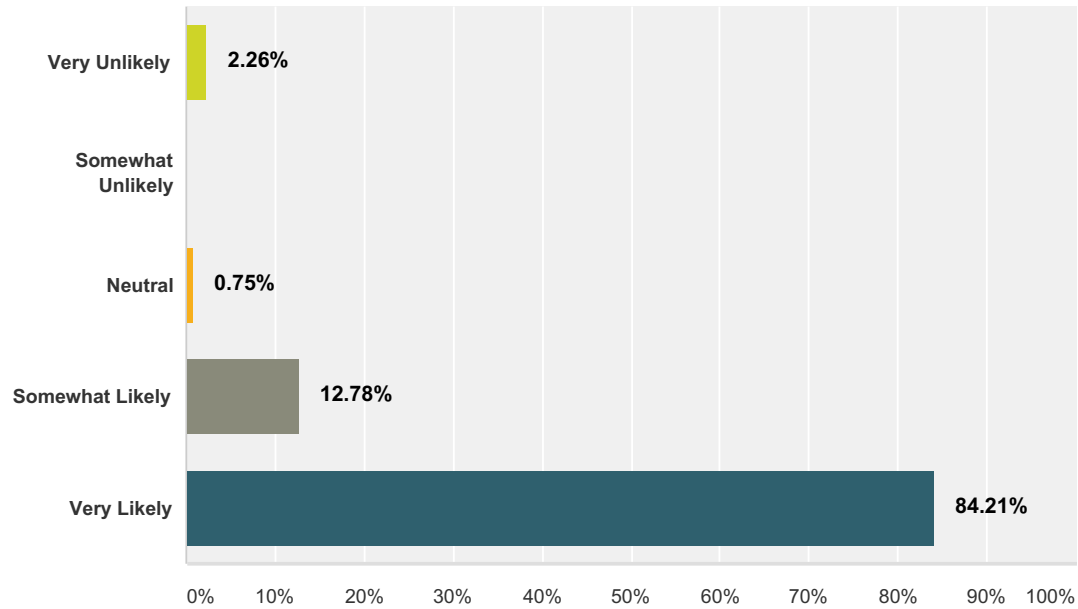
#	Client mentioned the following which was not on the list.	Date
1	Kathy Berger was amazing!	3/21/2016 10:44 AM
2	She is very unhappy with VR. She stated she WAS to receive a Dragon and an arm rest while she was working.	2/22/2016 3:27 PM
3	"I received support to continue my education post high school"	2/3/2016 3:39 PM
4	Interpreter	2/3/2016 12:12 PM
5	Job lead	1/25/2016 1:01 PM
6	"she never called me back and wanted me to do stuff I didn't want to do"	1/25/2016 10:50 AM
7	Networking, job fair	1/19/2016 12:29 PM
8	"helping me stay focused on my goals"	12/21/2015 1:55 PM
9	Wheelchair	12/21/2015 11:49 AM
10	She reported that V.R. helped her with car repairs and then finding her her current job.	12/16/2015 10:17 AM
11	VR got his foot in the door with LPS.	12/16/2015 10:13 AM
12	They were supposed to help me with bathroom modifications and a modified vehicle "but I was not happy with anything that was offered, so I told them to forget it, I would take care of myself."	12/15/2015 11:48 AM
13	They purchased hearing aids for me which I needed badly. Now I can talk on the phone	12/11/2015 10:34 AM
14	He had a job coach for a little while.	12/11/2015 10:08 AM

2015/16 VR Client Satisfaction Survey

15	They were very helpful and helped me get my business up and running; they also bought me a chair.	12/10/2015 2:08 PM
16	RETIRED after 44 years	12/7/2015 11:27 AM
17	"I really appreciate VR's services"	11/9/2015 10:50 AM
18	"They gave me confidence"	10/27/2015 11:05 AM
19	"My quality of life has improved with these updates"	10/12/2015 9:21 AM
20	He said that he is also receiving veteran's benefits and he didn't know what the V.A. provided and what V.R. provided.	10/7/2015 3:04 PM

Q10 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 133 Skipped: 0



Answer Choices	Responses
Very Unlikely	2.26% 3
Somewhat Unlikely	0.00% 0
Neutral	0.75% 1
Somewhat Likely	12.78% 17
Very Likely	84.21% 112
Total	133

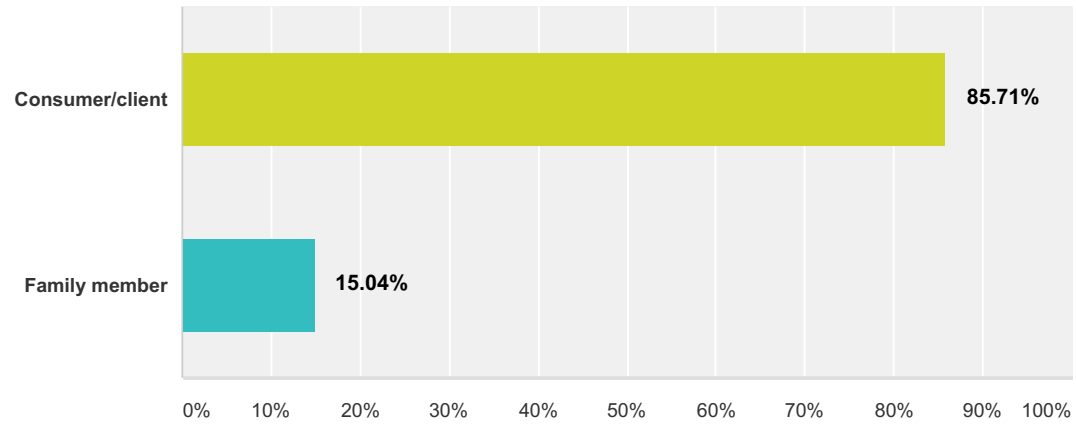
Q11 Please share any other comments or suggestions you may have.

Answered: 6 Skipped: 127

#	Responses	Date
1	She spoke very highly of Jan, and of the help she received. She said, "Jan helped me immensely and I would not be where I am at right now had it not been for Jan. She stood beside me the entire way."	2/25/2016 10:20 AM
2	Calynn feels she doesn't have job stability. She will contact VR if need be.	1/11/2016 9:07 AM
3	She is currently working with VR to apply for other positions.	12/15/2015 9:34 AM
4	Very happy with services	12/11/2015 2:33 PM
5	Very happy with the services	12/10/2015 2:09 PM
6	Hearing aids aren't working well for him. He said he would call Becky.	12/1/2015 12:45 PM

Q12 Who did you talk with?

Answered: 133 Skipped: 0

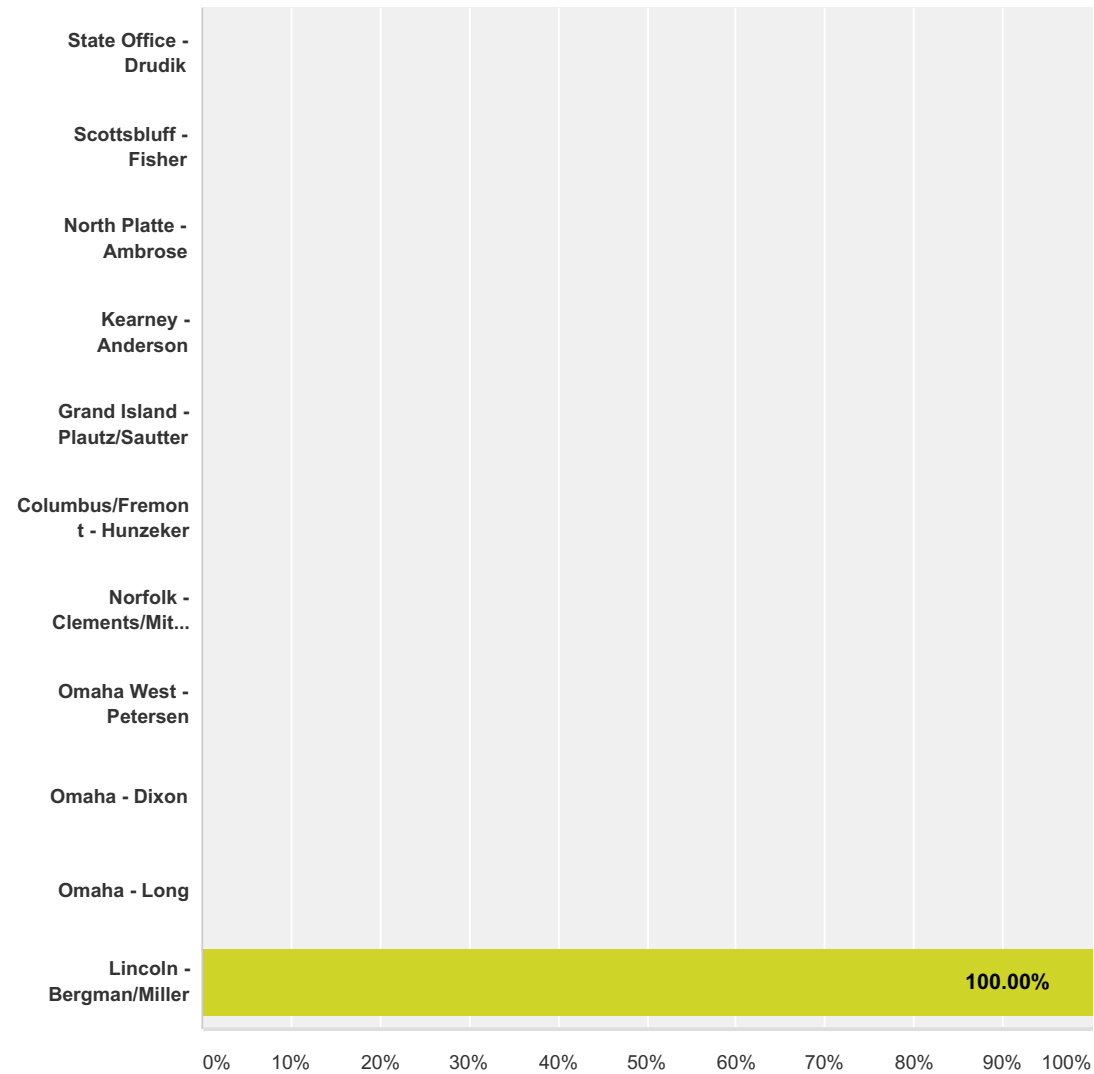


Answer Choices	Responses	
Consumer/client	85.71%	114
Family member	15.04%	20
Total Respondents: 133		

2015/16 VR Client Satisfaction Survey

Q13 Which VR Team served this client?

Answered: 133 Skipped: 0



Answer Choices

Responses

2015/16 VR Client Satisfaction Survey

State Office - Drudik	0.00%	0
Scottsbluff - Fisher	0.00%	0
North Platte - Ambrose	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Hunzeker	0.00%	0
Norfolk - Clements/Mitchell	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	100.00%	133
Total		133